

Installation Instructions for Downloads

The following document outlines the steps you will need to follow to install the following downloadable products after purchase: (applies to both full and upgrade versions)

- 1- WordPerfect Office 12
- 2- CorelDRAW Graphics Suite 12
- 3- Corel Painter IX and Corel Painter 8

(the below information does not apply for the WordPerfect Templates, the Oxford Concise Dictionary or Grafigo 2)

PLEASE NOTE: The download version of the Corel product you purchased will be considered a "Trial Version" until you follow the below steps and activate your product. To activate, you will input the Serial Number to unlock the product indefinitely. Your Serial Number can be found in your Corel Store Receipt that was emailed to you once you completed your order online.

Step 1 of 4: Once you have purchased the Corel product and have attained a product serial number, install the product.

Step 2 of 4: When you first launch the main application, a dialog box will appear. Select the LAST option to Activate Now and then enter the serial number you received in the field provided and then click the "Next" button.

Step 3 of 4: From this point you can proceed by activating online, which requires a live Internet connection. Or alternatively, you can choose to contact Corel Customer Service in your region so they can help with activating the product. Finally, if you previously have activated the product and have since reinstalled, you can choose the Enter code option by entering the activation code (NOT your Serial Number) in the space provided.

Step 4 of 4: Regardless of the method you choose, on successful activation you should see a saying Product Activation was Successful, at which point the product will become fully functional and ready for use. Click the "Save as Text File" button to save this information as a text file which is recommended so that this important information is saved in case you need to reference it in the future.

Need Assistance?

Should you require any additional help with the installation of you product, please call Corel **Customer Service** and a representative will assist you.

Austria 0800 677 027

Belgium (French) 0800 49 860

Finland 0-800-1-16331

Germany 0800 101 6079

Italy 800 986 250

Netherlands 0800 020 3700

Portugal 44 1628 581601

Sweden 0200 885 065

Switzerland (French) 0800 000 786

Belgium (Dutch) 0800 49 861

Denmark 80 882 219

France 0805 639 920

Ireland 1800 992 911

Luxembourg 44 1628 581601

Norway 800 10972

Spain 800 098 125

Switzerland (German) 0800 000 787

U.K. 0800 376 9271